

PATENT

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No. 10/687,190      Group Art Unit: 2121  
Applicant(s): Gregory B. Hale *et al.*      Examiner: Ronald D. Hartman, Jr.  
Filing Date: October 15, 2003      Docket No. 58085-010204  
Title: Management of the Flow of Persons      Customer No. 33717  
in Relation to Centers of Crowd  
Concentration

RECEIVED  
CENTRAL FAX CENTER  
DEC 03 2004

## Certificate of Transmission

I hereby certify that this correspondence is being facsimile transmitted to the U.S. Patent and Trademark Office Technology Center 2100 Before  
Final Fax No. (703) 746-7239.

December 3, 2004  
Date

  
Miyabi Grace

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

## AMENDMENT AND RESPONSE TO OFFICE ACTION

Dear Sir:

In response to the Office Action of August 4, 2004, please amend the above-identified  
application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this  
paper.

**Remarks/Arguments** begin on page 7 of this paper.